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TERMS OF SERVICE



ZAC's Prime Wellness Plans are valid for 1 year from the date of registration. Items or services not redeemed within the validity period shall be waived.



The booklet must be presented at all times to claim services. A ZAC representative's signature is required for all services rendered.



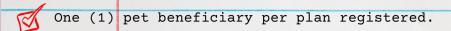
We will not allow substitution of services or items unless a situation warrants.



Purchased Pet Wellness Plans are non-refundable.

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TERMS OF SERVICE



In case of the beneficiary's death, any unused portion of the plan is transferrable to another pet if the death occurs within two (2) months of registration. A vet-issued death certificate must be presented.

The clinic will not be held liable for any damage or loss of the booklet. In case of replacement, there will be a charge of Php 500.00

The plans are to be paid in full upon registration to avail its services.