



## TERMS OF SERVICE

- ZAC's Prime Wellness Plans are valid for 1 year from the date of registration. Items or services not redeemed within the validity period shall be waived.
- The booklet must be presented at all times to claim services. A ZAC representative's signature is required for all services rendered.
- We will not allow substitution of services or items unless a situation warrants.
- Purchased Pet Wellness Plans are non-refundable.

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One (1) pet beneficiary per plan registered.

In case of the beneficiary's death, any unused portion of the plan is transferrable to another pet if the death occurs within two (2) months of registration. A vet-issued death certificate must be presented.

The clinic will not be held liable for any damage or loss of the booklet. In case of replacement, there will be a charge of Php 500.00

The plans are to be paid in full upon registration to avail its services.